

## Why TRL

The directors of TRL were responsible for the creation of the National High Tech Crime Training Centre for the UK Police Service and the development of a high tech crime training programme that incorporated IT Forensics, Internet and network investigations as well as bespoke training for specific departments within the police and other law enforcement agencies, such as child protection units, fraud squads, covert internet investigators and those responsible for their management. They also created the first e-learning first responder training course. Their training has been delivered to students from over 50 countries and today their services are still sought to provide training to law enforcement in European and Asian countries. They have also worked with Interpol, Europol, the G8 countries, European Commission and United Nations in developing and delivering training material. They were also at the forefront of the development of Master of Science programmes in cybercrime investigation, holding the status of associate tutors for the courses. Our directors have over 60 years policing experience and in addition to high tech training have also developed training in fraud investigation and management, financial investigation, money laundering and other associated subjects. All of this on top of decades of actually investigating the types of crime detailed.

This puts TRL in a unique position to provide similar training to qualifying private sector organisations, something the directors were restrained from doing while in a law enforcement environment.

Since leaving law enforcement the directors have seen many training courses that purport to provide the outcomes available from law enforcement training and have been disappointed that most of them fall short. They have put together a team of over 30 top quality trainers that have all had many years of experience in policing and training, not only in the subjects detailed above but also surveillance, undercover operations, informant handling, intelligence analysis, investigation and management of investigations.

**You have a unique opportunity for your staff to be taught by the people who have developed the training for the police that everyone values so highly.**

*Our training is designed where appropriate to allow delegates to achieve elements of the National Occupational Standards (NOS) for Countering E-Crime and other relevant standards. See [www.skillsforjustice.co.uk](http://www.skillsforjustice.co.uk) for further details of the NOS.*

## Our Training

We have a number of training modules that may be delivered “off the shelf”, however we prefer to work with clients to understand their requirements and deliver a bespoke product that will provide the best learning for their staff and value for money for the client.

We can undertake a training needs analysis where required and can deliver the resulting products at locations and in session lengths to suit the clients business. Unlike many other offerings our training is product neutral and designed to teach the core skills required for undertaking the specific area of work. Depending on the type and depth of training, the potential for students to obtain vocational and academic qualifications is available. The areas of expertise available to clients include:

- Managing Investigations
- Investigation Skills
- Fraud Investigation
- Financial Investigation
- Foot Surveillance
- Mobile Surveillance
- Management of Intelligence
- Intelligence Analysis
- Informant Handling
- Incident First Response
- Evidence Handling
- Computer Forensics
- Mobile Phone Forensics
- Network Investigations
- Internet Investigations
- Undercover Online Investigations
- Disclosure

**TRL is currently working with learning organisations to establish an award based on the qualification framework that has been approved by the UK Coordinating Group of the National Occupational Standards Board.**



### Who are we



**Nigel Jones** was most recently European Practice Leader and Managing Director of the Financial and Litigation Consulting Services Practice of leading insurance broker. He created the IT Risk Consulting Practice in the European region.

Prior to that he was responsible for the creation of the High Tech Crime Training Centre at the National Centre for Policing Excellence at Wyboston in the UK and the design and delivery of a core curriculum and modular high tech crime training programme for the UK police service.

In addition to wide ranging experience in fraud and computer crime investigation, he was the UK representative on the G8 sub group on high tech crime. During his time as a fraud investigator he designed and delivered an academically accredited fraud training programme. Nigel formed the Kent Police Computer Crime Unit in 1993 and is co-author of the ACPO "Computer Based Evidence - Good Practice Guide".

In 2003 Nigel was appointed project manager of a European Commission Agis funded programme to develop a Cybercrime training programme for the 28 EU and candidate countries. Nigel was project manager for a series of training courses on behalf of the European Police College (CEPOL) to deliver training to senior managers of EU police forces and a further project to deliver training to a group of countries from North Africa, the Middle East and Southern Europe.

In 2005 Nigel was elected by the Member Countries as Chair of the Interpol European Working Party on IT Crime and appointed to the Board of Directors of the Institute of Computer Forensic Professionals.

Nigel worked in collaboration for two years with Canterbury Christchurch University in the development of an MSc award in Cybercrime Forensics and is taking an adjunct professorial position at University College Dublin. He is a steering committee member for the development of a virtual cybercrime forum being developed by the United Nations Office on Drugs and Crime. He is a special advisor to Europol on the harmonisation of cybercrime training and a member of the editorial board of the International Journal of Digital Forensics and Investigation

### Who are we



**James Stark** has been involved in complex economic crime investigations and high-tech crime investigations since 1984. During an exemplary 30-year career with London's Metropolitan Police, James gained a wide-ranging experience in all aspects of major crime investigations at New Scotland Yard.

Prior to his retirement, he was High-Tech Crime Course Manager at the National Centre for Policing Excellence. In this role he was responsible for the research, design, development and delivery of a range of modular high-tech crime training courses, which now form the backbone of UK national high-tech crime training, including the first course specifically designed for covert policing of the Internet.

Recently as UK Director of IT Risk Prevention and Education of the IT Risk Consulting group of the world's leading insurance broker, James was closely involved in their service offerings and products but in particular Information Security offerings including a new range of gap reviews and IT Disaster Recovery products.

An experienced public speaker and presenter, James delivered training to joint Crown Prosecution Service and law enforcement audiences on the implementation of Disclosure (discovery) processes following the introduction of the Criminal Procedure and Investigations Act.

He was an Associate Tutor for Canterbury Christ Church University on their MSc Cybercrime Forensics programme, as well as a member of the UK Government 'Skills for Justice' working group developing the National Occupational Standards and Vocational Qualifications for Countering E-Crime in both the law enforcement and private sectors.

James had the opportunity to become involved in various training programmes at the national level, as well as delivering training courses in Cyprus, Lithuania, South Africa, Ireland and Hong Kong.

He authored the first UK high-tech crime online training module 'The NCALT First Responder E-Learning Programme.'

James was also co-author of UK 'ACPO Good Practice Guide for Computer-Based Electronic Evidence' and of the European Union commissioned manual 'Seizure of E-Evidence – A Guideline for First Responders,' which is now in use by investigators across Europe.

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